

PRIVACY POLICY

Protecting your private information is our priority. This statement of Privacy applies to the Quince Orchard Swim and Tennis Club (QOSTC), also referred to as the CCACC Swim and Tennis Club, and its website (qostc.com and qostc.org) and governs data collection and usage. For purposes of this Privacy Policy, unless otherwise noted, “QOSTC” refers to the Quince Orchard Swim and Tennis Club and its websites.

The QOSTC website is a place for users to learn more about the club and its programs. It provides a platform for people to sign up for lessons through Club Automation. By using the QOSTC website you consent to the data practices described in this statement.

Collection of Your Personal Information

In order to better provide you with products and services offered on our Site, QOSTC may collect personally identifiable information, including but not limited to your:

- First and Last Name
- Mailing Address
- Email Address
- Phone Number
- Birthday

If you pay for QOSTC’s services, such as QOSTC’s Tennis Clinics and Swim Lessons, QOSTC will collect billing and credit card information. This information is used to complete the transaction.

QOSTC may also collect anonymous demographic information, which is not unique to you, including but not limited to your:

- Age
- Gender

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain services available on the Site. These may include: (a) signing up for events and activities; (b) sending us an email message; (c) submitting payment information when purchasing services and/or products. We may also gather additional personal or non-personal information in the future.

Use of Your Personal Information

QOSTC collects and uses your personal information to operate its website and deliver the services you have requested.

QOSTC may also use your personally identifiable information to inform you of other products, services, or events available from QOSTC and its affiliates.

Sharing Information with Third Parties

QOSTC does not sell, rent, or lease its customer lists to third parties unless express permission is given by the customer.

QOSTC may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, arrange or deliveries, or otherwise provide you with the requested service. All such third parties are prohibited from using your personal information except to provide these services to QOSTC.

QOSTC may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on QOSTC or the site; (b) protect and defend the rights or property of QOSTC; and/or (c) act under exigent circumstances to protect the personal safety of users of QOSTC or the public.

Tracking User Behavior

QOSTC may keep track of the websites and pages our users visit within QOSTC; in order to determine what QOSTC services are the most popular. This data is used to deliver customized content and advertising within QOSTC to customers whose behavior indicates that they are interested in a particular subject area.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by QOSTC. This information can include:

- IP Address
- Browser Type
- Domain Names
- Access Times
- Referring Website

This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the QOSTC website.

Use of Cookies

The QOSTC website may use “cookies” to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies to is provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize QOSTC pages, or register with QOSTC

site or services, a cookie helps QOSTC to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as name, address, and so on. When you return to the same QOSTC website, the information you previously provided can be retrieved, so you can easily use the QOSTC features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the QOSTC services or website you visit.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Security of Your Personal Information

QOSTC secures your personal information from unauthorized access, use, or disclosure. QOSTC uses the following methods for this purpose:

- SSL Protocol

When personal information is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

Children Under Thirteen

QOSTC does not knowingly collect personally identifiable information from children under the age of thirteen. Any information collected must be provided by the parent or guardian of the minor. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Email Communications

From time to time, QOSTC may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general

communication. In order to improve our Services, we may receive a notification when you open an email from QOSTC or click on a link therein.

If you would like to stop receiving marketing or promotional communications via email from QOSTC, you may opt out of such communications by clicking the “unsubscribe” button or by emailing us.

External Data Storage Sites

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

Changes to this Statement

QOSTC reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgement of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

QOSTC welcomes your questions or comments regarding this Statement of Privacy. If you believe that QOSTC has not adhered to this Statement, please contact QOSTC at:

Quince Orchard Swim and Tennis Club
16601 Roundabout Drive
Gaithersburg, MD 20878

Email Address: qostc.frontdesk@ccacc-dc.org

Phone: 301-948-3116

Effective as of July 15, 2022